Staff Days

Sharing of best practices related to multi- and cross-disciplinarity in administrative, educational and research activities

5-6 July 2018
SUPSI, Head Office,
2nd floor, Stabile Le Gerre,
6928 Manno - Switzerland
In the universities institutions we are increasingly confronted with multi- and cross-disciplinarity within administrative, educational and research activities.

To meet these needs, SUPSI has organised a STAFF DAYS meeting focused on sharing, dissemination and examination of these issues. This is also going to be an opportunity to get to know each other personally and to share best practices on these two issues with colleagues from other European universities.

### Program

**Thursday 5 July**

*Morning: on request visits of the departments and/or services*

13:00 **Reception** SUPSI Head Office, Stabile Le Gerre, Manno

13:15 **Institutional welcome**  
*Nadia Bregoli, Director of Central Services*

13:30 **Greetings and introduction of the afternoon**

14:00 **SUPSI: interdisciplinary models in Central Services**  
> International Office Case study  
> CEO Student life service Case study

15:00 **Discussion**

15:40 **Coffee break**

16:00 **Themed workshops of your choice**  
> KPI - Key performance indicator  
> Support for internationality

  Share of best practice

18:00 **End of workshops**

18:15 **Departure for dinner**
Speakers:
- Nadia Bregoli, SUPSI Director of Central Services
- Paolo Pedrazzoli, professor and course director of the Bachelor of Science SUPSI in Engineering and Management and head of Sustainable Production Systems (SPS) laboratory
- Stefano Cavalli, Head of SUPSI Elderly skills center
- Martina Vettoretto, Student life service CEO, SUPSI
- Annick Catella, SUPSI International Office
- Alessandra S. Mantovani, SUPSI International Office

Friday 6 July

8:00 Meeting at Hotel Federale and departure to SUPSI
8:30 Multi- and cross disciplinarity workshops
   LEAN FACTORY atelier - Department of Innovative Technologies (DTI)
10:30 Coffee break
   ART FOR AGES project - Department of Business Economics, Health and Social Care (DEASS) and University of Music of Conservatorio della Svizzera italiana
12:00 Plenary session
   Sharing and discussion
13:00 Standing lunch
14:00 Closure of the Staff Days

Afternoon: on request visit of the departments and/or services

Case studies and workshops contents: www.supsi.ch/go/staff-days
SUPSI: interdisciplinary models in Central Services

> SUPSI International Office Case study
How does the international network operate within SUPSI? How are the mobility dossiers and those related to internationality managed, that require diverse knowledge, skills and activities?

> Student life service CEO Case study
From the initial guidance of the student to the degree: the student’s cycle includes different stages and requirements for orientation, planning and support of both study and career. All this is offered by a single integrated service.

Themed workshops of your choice

> KPI - Key performance indicator
In order to measure the effect of the activities aimed at achieving objectives planned by universities strategies, there is an increasing need for quantitative and qualitative KPI, litmus maps that can determine the effectiveness of the implemented actions. Internationality has become an integral part of university policy, and this is why it is becoming increasingly important. But are there any standard aspects to be measured? Is all the information always in the possession of the International Office?

> Support for internationality
Whether for mobility of students, teachers, staff, delegation visits or preparation of university agreements, all aspects related to these activities are increasingly managed by a pool of different staff with specific skills. Through various examples, the International Office will present some actual situations and the network activated in order to successfully achieve this goal and get through the bureaucracy.
Multi-disciplinary and cross-disciplinary workshops between departments

> LEAN FACTORY atelier, Department of Innovative Technologies
LEAN Factory identifies an industrial philosophy inspired by the methods developed in Toyota after the Second World War which aims to minimise waste and increase the overall quality. The LEAN approach included in the students’ curriculum allows an immediate response to the company’s needs: training and company projects upon instruction are thus closely interlinked.

> ART FOR AGES project, DEASS and University of Music of Conservatorio della Svizzera italiana
ART FOR AGES aims to measure the impact that musical activities can have on the well-being of the residents in care homes. It is a project that sees the collaboration of different disciplinary areas and departments, united in wanting to respond to a need of society. The innovation is to apply specific skills in unusual fields, such as those related to music for the well-being of the elderly.
Information:
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www.supsi.ch/international

Accommodation
We have booked single rooms for the night
Thursday 5th July at following hotel:
Hotel Federale
Via Paolo Regazzoni 8,
6900 Lugano
www.hotel-federale.ch

Transportation
Malpensa airport – 80km – 1h15 by shuttle bus
Zurich airport – 220km – 2h50 by train

Shuttle bus services from Milano Malpensa:
www.malpensa-express.com
www.luganoservices.ch
www.jetbus.ch