INTRODUCTION AND PURPOSE

1.1 Objectives

The Protection Plan (Plan) describes the measures to be taken during the pandemic period (COVID-19) to ensure the operation of SUPSI, adequately protecting the health of its staff and students, as well as external visitors, pursuant to COVID-19 Ordinance Special Situation.

The requirements contained in the Plan are therefore addressed to all SUPSI staff, students and external visitors. SUPSI appeals to individual responsibility in the application of the proposed measures, with the aim of minimising the risk of virus transmission. In terms of sector, this Plan may be further developed in detail with specific activity sheets, where additional details are required in order to ensure correct wording of content. More generally, the Sheets guarantee adequate protection for users of specific areas and ensure compliance with any further sectoral regulations issued by the competent federal and cantonal authorities. The sheets are drafted up by the managers of the activities in accordance with the provisions of the Plan, and are an integral part of it.


The Plan concerns the SUPSI Direction and the four Departments.

The four affiliated schools have their own Plan, respectful of the aforementioned Ordinance and adapted according to the specific operating environments, and pass it on to the SUPSI General Director.

The principles of the Plan must be respected regardless, even in the case of activities carried out outside the SUPSI offices. If the organisation in which the activity is carried out adopts measures that differ from those in this Plan, the more restrictive conditions mentioned in both Plans must be respected.

In the case of third-party events organised on SUPSI premises, confirmation of the existence of a Protection Plan that complies with current regulations is required. Its application is the responsibility of the organiser.

The Plan complies with the employer's obligations to inform employees.

The Plan shall be constantly updated with regard to the development of the situation.

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1To facilitate the reading of this document, the male gender is used to designate people and functions regardless of gender. In the case of conflicting meanings between language versions, the Italian version prevails.
1.2 Legal basis

- Employment Law (RS 822.11) and related ordinances, links (Italian version): https://www.admin.ch/opc/it/classified-compilation/19640049/index.html

1.3 Information and references

General information on the global and national situation can be found on official websites (non-exhaustive list):

- https://www.who.int
- https://www4.ti.ch/stato-e-organizzazione/

SUPSI dedicates a specific part of its website to information on the development of the pandemic: https://www.supsi.ch/home_en/supsi/coronavirus.html on questions concerning the extension of the obligation to submit a COVID certificate to SUPSI: https://www.supsi.ch/home/comunica/coronavirus/faq_certificato_covid.html

Refer to the Guidelines for Undergraduate and Graduate Studies (https://www.supsi.ch/home/supsi/documenti-ufficiali.html), in particular the Linee guida per lo svolgimento delle attività didattiche della Formazione di Base da settembre 2021 (Plan A), a seguito delle disposizioni del Consiglio Federale (9/6/2021) and Linee guida in aggiunta per lo svolgimento delle attività didattiche della Formazione di Base da settembre 2021 (30/08/2021) in Italian.

The Protocol to be followed in the event of COVID-19 contagion or close contact with a COVID-19 positive person for staff and students, contains the provisions and procedures to be scrupulously applied by all staff and students. Annex is available on the institutional website and the Staff Portal.

2 ORGANISATION

2.1 SUPSI Direction

The SUPSI Direction is responsible for the drafting, implementation, monitoring and constant updating of the Plan.

The Directors of affiliated schools are responsible for the drafting, implementation, monitoring and constant updating of their specific Plan.

The General Director is responsible, with the Director of Thim van der Laan AG, for the drafting of the Plan for the Landquart headquarters.

The General Director ensures adequate and constant information to the President of the SUPSI Board on the content and application of the Plan.

The members of Direction sign, together with the heads of unit, the Activity Sheets concerning their own unit.

The members of the SUPSI Direction and of the Departmental Direction supervise the application of the Plan and the Activity Sheets.
Any exceptions to the application of the Plan can only be granted by the Department Directors or other relevant SUPSI Direction members.

The following paragraphs show the members of the Plan Drafting Group and, for each unit, the manager responsible for the different operational activities.

### 2.2 Plan drafting group

The following Working Group is responsible for drafting and keeping the Plan constantly updated:

- Franco Gervasoni, General Director
- Renato Bernasconi, Administrative Director
- Pamela Valeggia, Head of the General Direction Services
- Patricia Girolmetti, Head of the Human Resources
- Camilla Belfiore e Marina Tolic, General Secretariat

Mauro Tonolla serves as the Group’s scientific advisor.

### 2.3 Responsibilities within the Services and Departments

The following are the managers for the implementation of the Plan.

The Activity Sheets, are signed:

- by the member of the SUPSI Direction,
- by the member of the Departmental Management or by the Head of the General Direction Services,
- by the person in charge of the described activity.

#### 2.3.1 Services under the responsibility of the Administrative Director, Renato Bernasconi

<table>
<thead>
<tr>
<th>Activity</th>
<th>Manager</th>
</tr>
</thead>
<tbody>
<tr>
<td>Finance and Controlling</td>
<td>Alessia Neviani</td>
</tr>
<tr>
<td>Real Estate and Facility Management</td>
<td>Domenico Iacobucci</td>
</tr>
<tr>
<td>Day Nursery</td>
<td>Elena Giambini</td>
</tr>
<tr>
<td>Human Resources</td>
<td>Patricia Girolmetti</td>
</tr>
<tr>
<td>Information Technology</td>
<td>Gabriele Guerra</td>
</tr>
</tbody>
</table>

#### 2.3.2 Services under the responsibility of the Director of Continuing Education, Nadia Bregoli

<table>
<thead>
<tr>
<th>Activity</th>
<th>Manager</th>
</tr>
</thead>
<tbody>
<tr>
<td>Continuing Education and Lifelong Learning</td>
<td>Nadia Bregoli</td>
</tr>
</tbody>
</table>

#### 2.3.3 Services under the responsibility of the Director of Undergraduate and Graduate Studies, Daniela Willi-Piezzi

<table>
<thead>
<tr>
<th>Activities</th>
<th>Person responsible</th>
</tr>
</thead>
<tbody>
<tr>
<td>Career, Experience and Study Advisory</td>
<td>Tatiana Cataldo</td>
</tr>
<tr>
<td>Studies coordination and development SCIFB</td>
<td>Daniela Willi-Piezzi</td>
</tr>
<tr>
<td>Higher Education and Teacher Training SEDIFO</td>
<td>Fulvio Poletti</td>
</tr>
</tbody>
</table>

#### 2.3.4 Services under the responsibility of the Director of Research, Development and Knowledge Transfer, Giambattista Ravano

<table>
<thead>
<tr>
<th>Activity</th>
<th>Manager</th>
</tr>
</thead>
<tbody>
<tr>
<td>Research, Development</td>
<td>Giambattista Ravano</td>
</tr>
</tbody>
</table>
and Knowledge Transfer Service

Library coordination

Giambattista Ravano

2.3.5 Services under the responsibility of the Head of the General Direction Services, Pamela Valeggia

<table>
<thead>
<tr>
<th>Activity</th>
<th>Manager</th>
</tr>
</thead>
<tbody>
<tr>
<td>General Secretariat</td>
<td>Pamela Valeggia</td>
</tr>
<tr>
<td>Quality</td>
<td>Thomas Tommasini</td>
</tr>
<tr>
<td>Institutional Communication</td>
<td>Rina Corti</td>
</tr>
<tr>
<td>Gender and Diversity</td>
<td>Vittoria Calabretta</td>
</tr>
<tr>
<td>International Office</td>
<td>Annick Catella and Alessandra Spagnolo Mantovani</td>
</tr>
<tr>
<td>Legal Service</td>
<td>Flaviana Biaggi-Fabio</td>
</tr>
</tbody>
</table>

2.3.6 Department for Environment Constructions and Design (DACD), Silvio Seno

<table>
<thead>
<tr>
<th>Activity</th>
<th>Manager</th>
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</thead>
<tbody>
<tr>
<td>DACD Director</td>
<td>Silvio Seno</td>
</tr>
<tr>
<td>Undergraduate and Graduate Studies</td>
<td>Nicla Borioli</td>
</tr>
<tr>
<td>Continuing education</td>
<td>Enrico Rossi</td>
</tr>
<tr>
<td>Institute of Materials and Constructions</td>
<td>Christian Paglia</td>
</tr>
<tr>
<td>Institute of Earth Sciences</td>
<td>Christian Ambrosi</td>
</tr>
<tr>
<td>Institute of Applied Sustainability to the Built Environment</td>
<td>Roman Rudel</td>
</tr>
<tr>
<td>Institute of Design</td>
<td>Jean-Pierre Candeloro</td>
</tr>
<tr>
<td>Institute of Microbiology</td>
<td>Mauro Tonolla</td>
</tr>
</tbody>
</table>

2.3.7 Department of Business Economics, Health and Social Care (DEASS), Luca Crivelli

<table>
<thead>
<tr>
<th>Activity</th>
<th>Manager</th>
</tr>
</thead>
<tbody>
<tr>
<td>DEASS Director</td>
<td>Luca Crivelli</td>
</tr>
<tr>
<td>Undergraduate and graduate Studies</td>
<td>Anna Piccaluga Piatti</td>
</tr>
<tr>
<td>Continuing education</td>
<td>Carmen Vaucher de la Croix</td>
</tr>
<tr>
<td>Research and Services</td>
<td>Carmine Garzia</td>
</tr>
</tbody>
</table>

2.3.8 Department of Education and Learning (DFA), Alberto Piatti

<table>
<thead>
<tr>
<th>Activity</th>
<th>Manager</th>
</tr>
</thead>
<tbody>
<tr>
<td>DFA Director</td>
<td>Alberto Piatti</td>
</tr>
<tr>
<td>Undergraduate and graduate Studies</td>
<td>Magda Ramadan</td>
</tr>
<tr>
<td>Continuing education</td>
<td>Claudio Della Santa</td>
</tr>
<tr>
<td>Research and Services</td>
<td>Lorena Rocca</td>
</tr>
</tbody>
</table>
2.3.9 Department of Innovative Technologies (DTI), Emanuele Carpanzano

<table>
<thead>
<tr>
<th>Activity</th>
<th>Manager</th>
</tr>
</thead>
<tbody>
<tr>
<td>DTI Director</td>
<td>Emanuele Carpanzano</td>
</tr>
<tr>
<td>Undergraduate and graduate Studies</td>
<td>Andrea Graf</td>
</tr>
<tr>
<td>Continuing Education and Lifelong Learning</td>
<td>Antonio Bassi</td>
</tr>
<tr>
<td>Research and Services</td>
<td>Milena Properzi</td>
</tr>
<tr>
<td>Dalle Molle Institute for Artificial Intelligence USI-SUPSI</td>
<td>Andrea Rizzoli</td>
</tr>
<tr>
<td>Institute of Systems and Technologies for Sustainable Production</td>
<td>Marco Colla</td>
</tr>
<tr>
<td>Institute of Digital Technologies for Personalized Healthcare</td>
<td>Alessandro Puiatti</td>
</tr>
<tr>
<td>Institute of Mechanical Engineering and Materials Technology</td>
<td>Adriano Nasciuti</td>
</tr>
<tr>
<td>Institute of Systems and Applied Electronics</td>
<td>Andrea Salvadè</td>
</tr>
<tr>
<td>Institute of Information Systems and Networking</td>
<td>Tiziano Leidi</td>
</tr>
</tbody>
</table>

2.4 Services involved in the implementation of the Plan

2.4.1 Real Estate & Facility Management service

For the Real Estate & Facility Management service, Mario Fossati is responsible for the coordination, purchases and support of the protection activities described in the Plan.

The Service is responsible for the coordinated purchasing of the protection, sanitation and cleaning materials and guarantees their distribution in the offices as needed.

In addition, the following Service Contact Persons are designated in the individual offices, offering support for the following activities:
- procurement and distribution of protective material (disinfectants, masks, covered waste bins, etc.),
- installation of specific signs,
- coordination and verification of the cleaning work, with attention to the Pandemic Plan for the Cleaning Staff,
- positioning of the furnishings according to the maximum number of people expected in the premises,
- positioning of any protection screens.

<table>
<thead>
<tr>
<th>Headquarters</th>
<th>Real Estate and Facility Management contact person for the Plan</th>
</tr>
</thead>
</table>
| Bellinzona – LMA            | Mauro Tonolla
Phone: 058 666 62 69 / Email: mauro.tonolla@supsi.ch |
| Locarno – Stabile A         | Antonio Crupi
Phone: 058 666 68 21 / Email: antonio.crupi@supsi.ch |
| Locarno – Stabile B         | Antonio Crupi
Phone: 058 666 68 21 / Email: antonio.crupi@supsi.ch |
| Locarno – Palacinema        | Antonio Crupi
Phone: 058 666 68 21 / Email: antonio.crupi@supsi.ch |
| Lugano - Via Balestra 16    | Antonio Di Conza
Phone: 058 666 65 27 / Email: antonio.diconza@supsi.ch |
| Lugano-Viganello Campus EST | Antonio Di Conza
Phone: 058 666 65 27 / Email: antonio.diconza@supsi.ch |
2.4.2 Internal and External Communication

Pamela Valeggia is responsible for internal and external communication of the contents of the Plan.

For the Management and Departments, the following contact persons are designated to offer communication support.

<table>
<thead>
<tr>
<th>Department</th>
<th>Contact person for communication of the Plan</th>
</tr>
</thead>
<tbody>
<tr>
<td>Direction</td>
<td>Rina Corti and Marina Tolic</td>
</tr>
<tr>
<td>DACD</td>
<td>Federica Leonardi</td>
</tr>
<tr>
<td>DEASS</td>
<td>Antonio Amendola</td>
</tr>
<tr>
<td>DFA</td>
<td>Claudia Fornera</td>
</tr>
<tr>
<td>DTI</td>
<td>Matteo Cremaschi</td>
</tr>
</tbody>
</table>

2.4.3 Human Resources

Patricia Girolmetti is responsible for support in the area of human resource management.

For the Management and Departments, the following contact persons are designated who offer support in the area of human resource management.

<table>
<thead>
<tr>
<th>Department</th>
<th>Human resource management contact person</th>
</tr>
</thead>
<tbody>
<tr>
<td>Direction</td>
<td>Elsa Ducommun</td>
</tr>
<tr>
<td>DACD</td>
<td>Antonella Blago</td>
</tr>
<tr>
<td>DEASS</td>
<td>Pamela Altweg / Valeria Abate</td>
</tr>
<tr>
<td>DFA</td>
<td>Alessia Giudici</td>
</tr>
<tr>
<td>DTI</td>
<td>Jessica Brenna Boschetti</td>
</tr>
</tbody>
</table>

2.5 Laboratory for Applied Microbiology

The head of the Laboratory of Applied Microbiology (LMA) of the Department for Environment Constructions and Design, Mauro Tonolla (mauro.tonolla@supsi.ch) is available to staff for specific advice on completing the Activity Sheets.

2.6 Psychological support

Staff and students are offered psychological support in case of need by our Applied Psychology Unit: Tel. 058 666 64 87, email address sportello.upa@supsi.ch.
2.7 Individual Responsibility

Individual Responsibility

All staff are required to report non-compliant behaviour to the members of the departmental management.

Those who sign the Safety Data Sheets are responsible for verifying the application of the provisions.
3 BASIC RULES


The aim of protection in the place of work and study is to reduce the transmission of the new coronavirus by means of distancing, cleaning and hand hygiene, as well as the introduction of a requirement to present a valid COVID certificate.

3.1 COVID certificate requirement

As of 20 September 2021, students, academic staff and administrative personnel must be in possession of a valid COVID certificate (obtained through complete vaccination, recovery from illness or negative result to a rapid antigenic test or PCR) each time they enter SUPSI premises, together with a valid photo ID. In accordance with current regulations, only Swiss COVID certificates and European (digital) COVID certificates with a QR code are recognised as valid (see point 3.4.1 Recognition of foreign COVID certificates).

Only mandated employees and students of continuing education courses/activities with a stable class composition and fewer than 30 participants are exempt from the COVID certificate requirement (see Section 5.1.2).

3.1.1 Self-declaration

Each staff member and student shall be sent a self-declaration attesting to having read and understood the COVID rules in force at SUPSI (in particular concerning the obligation to present a valid COVID certificate), with the request that the same be signed and sent electronically. The self-declaration is aimed at ascertaining that everyone has acknowledged the situation and that they are committed to respecting the rules. It represents an important act of responsibility towards the entire SUPSI community.

3.1.2 Checks and controls

Checks and controls are carried out by appropriately trained SUPSI personnel.

Control systems will be based on individual accountability, self-declaration certificates and regular spot checks that respect the protection of privacy, carried out by appropriately trained staff.

The checks will be carried out via the "COVID Certificate App". Whoever checks your personal COVID certificate may ask for a photo ID (e.g., identity card, passport, driving licence, residence permit, student ID, SwissPass).

In order to verify the authenticity and validity of the COVID certificate, the QR code on the paper certificate or via the "COVID Certificate" app is scanned and the electronic signature contained therein is verified. With this procedure, the person verifying the certificate sees in the "COVID Certificate Check" app the name and date of birth of the COVID certificate holder and whether it is valid. The request for a photo ID is only necessary to ensure that the certificate was actually issued in the person's name. During the verification process, the app does not save any data on central systems or in the "COVID Certificate Check" app.

3.1.3 Sanctions

The control and verification systems are based on the principle of trust and individual responsibility, as well as on approaches based on dialogue, and on raising awareness of compliance with the rules in force. However, in order to protect the health and safety of the entire SUPSI community, it is necessary to provide for sanctions which will vary according to the seriousness and repetition of the infringement:

- For students there are sanctions according to the Regulations for the Bachelor and Master and respectively by the Ordinance COVID-19 particular situation of 23 June 2021 (Italian language only).
- For SUPSI personnel: what is provided in terms of disciplinary sanctions in art. 56 of the SUPSI CCL and art. 56 of the SUPSI Personnel Regulations and respectively by the COVID-19 special situation ordinance of 23 June 2021 (Italian language only) applies.

3.2 Behaviour in case of flu-like symptoms and isolation and quarantine measures

It is essential to remember that anyone who develops flu-like symptoms, even slight, (fever above 37.5° C or a feeling of fever, mostly dry cough, sore throat, shortness of breath or breathing problems, muscle aches, sudden loss of smell and / or taste, but also less frequent symptoms such as persistent headaches, general malaise and weakness, muscle aches, colds, gastrointestinal symptoms and even if vaccinated, must stay at home, limit contact with other people and contact by phone:

- their family doctor;
- the Ticino infoline at 0800 144 144, open every day from 09.00 to 17.00;
- the national infoline on +41 (0)58 463 00 00, active daily from 06.00 to 23.00.

The procedure to follow in case of reporting direct contact with a person tested positive for COVID-19 or that staff and students have been found to be positive for the virus is outlined in the Protocol which must be strictly applied.

If isolation and quarantine measures need to be taken, adapted and communicated by the Cantonal Medical Office (CMO) or in case of return from countries at risk, please follow the recommendations issued by the Federal Office of Public Health (FOPH) and the cantonal authorities (New coronavirus: procedure in case of symptoms and possible infection:


The criteria for return to premises following an absence relating to COVID-19 are detailed in Protocol. When returning from a period of isolation or quarantine, all protective measures (hand hygiene, social distancing, correct use of the mask, etc.) must continue to be followed scrupulously.

Asymptomatic people have access to rapid antigenic tests for which the federal government assumes the costs of all tests https://www4.ti.ch/dss/dsp/covid19/popolazione/strategia-di-test/test-senza-sintomi/ until September 30 with no access restrictions based on nationality.

As of October 1, 2021, the cost of rapid antigen tests for asymptomatic individuals (e.g., for purposes of a test certificate) will no longer be covered by the federal government, with the exception of:
- Children and adolescents under 16 years of age
- People who cannot be vaccinated for medical reasons (medical certificate required)
- Visitors to healthcare facilities (no COVID-19 test certificate issued)

Tests for symptomatic persons and for persons who have had close contact with an infected person, as well as confirmatory PCR tests, will no longer, in principle, allow a COVID certificate to be issued. Self-diagnostic tests will also no longer be reimbursed by the Confederation.

Please find the following links to the pharmacies:
and the medical practices:
authorised to perform rapid antigenic tests.
3.3 Persons particularly at risk

The needs of particularly vulnerable people are properly considered.


Staff members particularly at risk are advised to promptly contact their human resources contact person and / or their direct superior to establish the best course of action on the basis of Ordinance 3 on Measures to Combat the Coronavirus (COVID-19) (Ordinance 3 COVID-19) (Workers at particular risk), link: https://www.admin.ch/opc/en/classified-compilation/20201773/index.html.

Anyone who belongs to an at-risk group and is fully vaccinated or has overcome a confirmed coronavirus infection no longer falls into the category of a person at particular risk.

3.4 Entry in Switzerland

The Federal Council has once again tightened the border health regulations and measures for entering Switzerland. It is strongly recommended to inquire about the regulations of the country of destination or origin. Due to the COVID-19 pandemic, entry into Switzerland is subject to special regulations. Depending on the nature of your trip, you may be required to complete an entry form, submit a negative test result, and/or enter quarantine.

For information on the following topics: Obligatory testing of unvaccinated or non-recovered persons upon entry into Switzerland, Obligatory completion of entry form, Test and form not mandatory for cross-border commuters, Risk-based testing, please see the information in the press release of the Federal Council of 17.09.2021 Coronavirus: new rules for entry into Switzerland and issuing COVID certificates to persons vaccinated abroad.

3.4.1 Recognition of foreign COVID certificates

From 20 September, all persons living in Switzerland or entering Switzerland who have been vaccinated abroad with a vaccine authorised in Switzerland by SwissMedic (Moderna, Pfizer, Johnson&Johnson) or the European Medicines Agency (Astrazeneca) will be able to apply for a Swiss COVID certificate.

Documents can be sent electronically to apply for a Swiss COVID certificate. Each canton defines a contact point that vaccinated persons abroad can contact. All cantonal contact points are listed on the federal website. In a transitional phase until 10 October 2021, all foreign vaccination certificates (e.g., yellow booklet) for vaccines approved in Switzerland or the European Union will also be recognised for admission to facilities or events for which the certificate is required.

As in neighbouring countries, access to the certificate will not be extended to all vaccines recognised by the World Health Organisation. Exceptions will be made for returning Swiss citizens abroad, third-country nationals resident in the EU who work in Switzerland, employees of international organisations, accredited diplomatic staff and students.


3.5 Increased hygiene

Increased hygiene measures must be respected also by those who have already received their COVID-19 vaccine or recovered from the virus.
3.5.1 Washing your hands

Wash your hands regularly and thoroughly for at least 30 seconds with soap and water, especially your arrival at the workplace, before and after breaks and before and after meetings.


More specifically:

- rinse your hands under running water,
- apply soap
- rub them until a lather forms. Don't forget to wash also the back of your hands, between your fingers, under your nails and wrists,
- rinse your hands under running water,
- dry them with a disposable paper towel and close the tap with it,
- after washing your hands, it is not necessary to disinfect them.

When it is not possible to wash your hands with soap and water, disinfect your hands with a disinfectant made available at the main entrances, on all floors and office common areas.

Do not touch your mouth, nose or eyes.

Wash your hands after coughing, sneezing or blowing your nose.

3.5.2 Handkerchiefs and other personal waste

Sneezing or coughing in a tissue or in the crease of the elbow.

Paper towels and face masks must be disposed of in the rubbish bins with lids located at all locations.

3.5.3 Frequently touched surfaces (handles, switches, buttons, etc.)

Clean frequently touched surfaces with the usual detergent, at least twice a day.

Have cleaning staff pay particular attention to the careful cleaning of frequently used door handles, switches and buttons.

This operation is carried out by the cleaning services in the common access areas.

Employees are responsible for personally cleaning their desk, computer keyboard, mouse, telephone, etc., at least once a day, with the products made available.

Provision is made for the supply of disinfectant and wet-wipes to be used by employees for surfaces (tables, chairs, door and window handles, etc.) and shared appliances (printers, copiers, multifunctional appliances, vending machines for drinks, toilets, sinks, etc.).

3.5.4 Objects

Wash your hands before and after sorting mail or office supplies and limit the exchange of paper documents and objects (hole punches, pens, etc.) between people.

Items such as cups, glasses, plates or dishes are for individual and not shared use.

Describe in the Activity Sheets any specific hygiene measures related to machines or other laboratory equipment.

3.5.5 Use of surgical masks

Please refer to the general indications concerning the use of the masks [https://www.youtube.com/watch?v=w68fHd7ouNU&feature=youtu.be](https://www.youtube.com/watch?v=w68fHd7ouNU&feature=youtu.be) (Italian Version).

A face mask must be worn in all areas inside the premises (classrooms, open spaces, offices shared with several people, meeting rooms, corridors, halls, bathrooms, etc.).

The mask should therefore be worn even when maintaining social distance is possible. This rule is imperative, with these exceptions:

- the catering areas that are subject to the relevant Sector Plan, without the obligation to present a valid COVID certificate, only once seated at the table and only for the time necessary to eat;
- the catering areas that are subject to the reference sectoral plan, with the obligation to present a valid COVID certificate once the controls have been carried out
- individual offices in which there is only one person.
- those unable to wear a protective mask for particular reasons supported by a medical certificate.
- during meetings on the basis of the "Requirements for an exemption from the requirement to wear a mask and from contact quarantine for persons who have been vaccinated or who have recovered", Annex 2 - Ordinance COVID-19 special situation. This possibility applies only where all participants in the meeting meet the stated requirements. This possibility also applies to individual administrative spaces within which all those present fulfil the above requirement and to teachers who may optionally remove their masks during lessons, provided that and as long as distancing from students and colleagues are respected.

Staff may request from the General Secretariat and the Departmental Secretariat a pack of 50 certified disposable surgical masks for a period of 10 weeks. The provision for staff is scheduled between next 13 September to 21 November.

The responsibility for supplying the masks to the Secretariats lies with the Real Estate and Facility Management Service.

Students and external visitors are responsible for providing themselves with effective protective masks.

The masks must be used correctly as a non-compliant use can be a source of contamination for themselves and for others. The use of masks must not result in the abandonment of the other measures described.

Any exceptions to the application of the Plan can only be granted by the Department Directors or other relevant SUPSI Direction members. Exceptions can be granted, for example, in the event that few people are present in large and ventilated spaces where distance is ensured, for particular activities, such as recording lectures or in the case of online events (presentation of degree courses, etc.).

3.5.6 Use of disposable gloves

The preventive use of gloves is not recommended, except for cleaning or waste disposal.

3.5.7 Waste

Empty the waste bins regularly (especially those near where you wash your hands).

Avoid touching the waste directly and always use tools (broom, shovel, etc.).

Please do not compress the waste bags.

3.5.8 Cleaning of premises and relative ventilation

The organisation and coordination of cleaning is the responsibility of the Real Estate and Facility Management service.

The Activity Sheets can describe further measures to be implemented by staff and / or students.

The cleaning of the premises is adapted to the actual frequency of use.

Cleaning is carried out, as a rule, when there is no other person on the premises.

During the cleaning phase, the ventilation of the rooms is recommended, where it is not already guaranteed by a mechanical ventilation system.
The site https://www.simaria.ch/it/benvenuto (Italian version) gives indications on the airing of the classrooms.

The frequency of cleaning the toilets, where used, is as a rule increased to twice a day.

3.5.9 Placement and use of hand sanitiser

In principle, the recommendations relating to personal hygiene, frequent hand washing with soap and water is considered sufficient.

Hand sanitiser is to be made available at counters and in meeting rooms, to be used by those who do not have the opportunity to wash their hands.

Wherever possible, the washbasins are equipped with liquid soap dispensers and disposable towels. Hand sanitiser is generally only supplied in the absence of soap.

3.6 Social distancing

It is recommended that, wherever possible, a minimum distance between people of 1.5 m be maintained. This criterion should therefore, as far as possible, be considered when allocating classrooms to the different courses, as well as in administrative spaces.

Handshakes should be avoided.

3.6.1 Circulation, waiting and break areas

If possible, the working and break times should be staggered in order to reduce the number of people in the common areas at the same time.

3.6.2 Meetings

In the meeting rooms, as in all indoor spaces of the premises, a face mask is mandatory, except as provided for in 3.5.5. Meetings must be held in ventilated rooms and, where possible, maintaining a distance of at least 1.5 metres or the equivalent of one free seat between two seats.

Wipes and disinfectant / soap must be present in each meeting room to allow users to clean / disinfect contact surfaces before and after meetings.

The meeting room should be regularly ventilated at the beginning and at the end of every meeting.

3.6.3 Use of service vehicles

The use of surgical masks is compulsory for journeys with service vehicles in the case there are other passengers than the driver.

Drivers of service vehicles at the end of their journey must thoroughly clean the interior with a cloth and a suitable sanitising detergent provided with each service vehicle.

3.6.4 Journey to SUPSI premises

When using public transport, it is recommended to pay attention to the provisions issued by the authorities and transport companies.

3.7 Work, study and break areas

3.7.1 Work premises

In workplaces, as in all the internal spaces of the premises, the mask must be worn, except as provided for in 3.5.5.
Where there are workstations shared by more than one employee, these must be always equipped with disinfectant material and employees are required to disinfect the workstation before and after using it.

All rooms must be ventilated at least 4 times a day for about 10 minutes.

3.7.2 Counters and reception

Where necessary, the doors are equipped with protective elements (Plexiglas).

The mask is mandatory.

3.7.3 Canteens, cafes and other meal distribution areas

SUPSI canteens (and those in common with the Università della Svizzera Italiana and other Institutes) are subject to Article 12 of the Ordinance on measures to combat the COVID-19 epidemic in the particular situation.

The following applies to establishments open to the public where consumption takes place on the premises:

1. In enclosed locations, facilities must restrict access for persons 16 years of age and older to persons with a valid COVID certificate;
2. in outdoor areas, no access restriction is envisaged; however, the mandatory distance between guests or groups of guests must be respected

These provisions apply to the canteens at the Viganello (Campus EST) and Mendrisio (Campus Mendrisio) campuses.

The following applies to establishments closed to the public (canteens) where consumption takes place on the premises:

1. In enclosed places, the establishments waive the limitation of the access of persons from 16 years of age to persons with a certificate. In these establishments, a compulsory distance between guests or groups of guests, the obligation to remain seated during consumption and the wearing of a mask up to the seat must be respected.
2. in outdoor areas, no access restriction is envisaged; however, the mandatory distance between guests or groups of guests must be respected

These provisions are valid for the canteens in Manno (Direzione SUPSI and Stabile Palazzo E) and Locarno (DFA).

The following applies to all facilities:

- Access to the refectory area is guaranteed for the purchase of drinks and meals in takeaway mode, subject to compliance with the wearing of a mask.
- In any case, it is forbidden to eat meals outside of the dining areas (e.g. in the corridors or classrooms).
- The operators of canteens, restaurants and cafeterias are responsible for implementing protective measures.


3.8 Conferences and events

Conferences and indoor events

The COVID certificate must be presented for access to events held in enclosed spaces, regardless of the number of participants (whether more or less than 30).

In addition to the audience and organisers, speakers are also required to present a valid COVID certificate.
During events held indoors with a COVID certificate, the use of a mask remains mandatory at SUPSI.

**Conferences and outdoor events**

At SUPSI, open-air events may be held for up to 500 participants, using a maximum of two thirds of the facilities' capacity, with no obligation to sit and no COVID certificate.

There is no requirement to wear a mask outdoors.

**In general**

Refreshments associated with events may only be organised by delegating the organisation of the refreshments to catering establishments and giving them responsibility for protective measures.

For all types of SUPSI events, it is recommended that a specific protection sheet be developed and implemented.

**Events organized by third parties**

Events organised by third parties within SUPSI premises (autonomously and not in collaboration with SUPSI) must take place in compliance with the dispositions issued by the competent authorities, and therefore do not refer to the present Protection Plan. The organiser is obliged to confirm to SUPSI that he/she has a specific protection plan for the event, and that it complies with the normative framework of reference.

3.9 Business lunches and dinners

Business lunches and dinners, in a professional capacity, may only take place in a catering context (e.g.: in a restaurant or catering organised by the manager). The responsibility for enforcing the applicable regulations rests with the restaurateur / caterer, see step 10, contact data registration, Protection plan for the hospitality industry during COVID (valid from 13 September 2021) [https://www.gastrosuisse.ch/it/concetto-settoriale/conoscenze-settoriali/informazioni-covid-19/concetto-di-protezione-per-il-settore-durante-il-covid-19/](https://www.gastrosuisse.ch/it/concetto-settoriale/conoscenze-settoriali/informazioni-covid-19/concetto-di-protezione-per-il-settore-durante-il-covid-19/) (Italian version).

3.10 Sports activity

A COVID certificate and a valid identity document are required for access to gyms and indoor sports activities. Training in outdoor groups is possible without restrictions.

SUPSI students and employees have the opportunity to participate in sporting activities offered by the CEO Service and the USI Sport Service in compliance with the regulations in force.

3.11 Access to libraries

A COVID certificate must be presented together with a valid ID for all libraries. The return of previously ordered/reserved books or materials is still possible for people without a COVID certificate. A mask must be worn.

3.12 Attendance checks and contact tracing

At SUPSI no contact tracing is performed, in consideration of the general obligation to wear a mask and to present a valid COVID certificate. Even in the exceptional situations described in paragraph 3.5.5, where it is possible to exempt from wearing a mask, contact tracing is not necessary.


3.12.1 External visitors

External visitors must abide to compliance with the protective measures.
Suppliers who enter sites outside of business hours or who are only in the area for a short time are not required to present a COVID certificate. However, they are required to wear a face mask on the premises and must maintain a safe distance.

External visitors who need to access SUPSI premises for study reasons (e.g., requesting information Career service, experience and orientation) or professional reasons (e.g., business meetings) are required to present a COVID certificate. However, the possibility of derogation is given by the relevant members of Management to guests who stay on the premises for a short time and occasionally. In such cases, guests are required to wear a mask on the premises and to maintain a safe distance.

The provision of SUPSI spaces to third-parties for events, meetings, courses or other is allowed if in line with the limits indicated by the Plan.
4 HUMAN RESOURCES

4.1 Procedure to be followed in case of potential contagion

In the event that a staff member tests positive for COVID-19 or has come into close contact with a COVID-19 positive person, they must follow the indications of the Protocol and ensure the prompt flow of information.

Any employee who tests positive for the virus or who learns that he or she has been in close contact with a positive person must immediately inform his or her immediate supervisor and the Human Resources Department.

As a general rule, self-quarantine and quarantine are considered as a period of teleworking.

During office hours, Human Resources are to be contacted via the following numbers:

<table>
<thead>
<tr>
<th>Human Resources</th>
<th>Phone</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>Head of Human Resources</td>
<td>058 666 6007</td>
<td><a href="mailto:covid.dir@supsi.ch">covid.dir@supsi.ch</a></td>
</tr>
<tr>
<td>SUPSI Direction</td>
<td>058 666 6080</td>
<td><a href="mailto:covid.dir@supsi.ch">covid.dir@supsi.ch</a></td>
</tr>
<tr>
<td>DACD</td>
<td>058 666 6317</td>
<td><a href="mailto:covid.dacd@supsi.ch">covid.dacd@supsi.ch</a></td>
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<tr>
<td>DEASS</td>
<td>058 666 6444</td>
<td><a href="mailto:covid.deass@supsi.ch">covid.deass@supsi.ch</a></td>
</tr>
<tr>
<td>DFA</td>
<td>058 666 6470</td>
<td><a href="mailto:covid.deass@supsi.ch">covid.deass@supsi.ch</a></td>
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<tr>
<td>DTI</td>
<td>058 666 6518</td>
<td><a href="mailto:covid.dti@supsi.ch">covid.dti@supsi.ch</a></td>
</tr>
</tbody>
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4.2 Reporting illness

People who are ill, regardless of sickness, must report their illness to their line manager and the REXX management system.

The medical certificate is required for periods of illness longer than 5 working days.

In the event of an accident, for insurance reasons, the event certification remains unchanged, according to the Staff Regulations or the SUPSI Collective Labour Agreement.

During teleworking, all employees are insured against professional injury for related activities.

4.3 Teleworking and on-site attendance

SUPSI applies the principles of Directive 10 C Flexibility of the workplace and working hours (Art. 3.2.2.2. Participation in costs during teleworking) provided for in the SUPSI Internal Directives (Italian version).

Activities requiring presence on site must be organised in compliance with the provisions of this Plan. In the event of notification of COVID-19 contagion or of mandatory quarantine ordered by the Cantonal Medical Office, access to the SUPSI buildings for the recovery of any personal materials is absolutely prohibited.

In accordance with the agreements made between States pursuant to the extraordinary measures adopted in the context of the fight against the spread of COVID-19, the period of teleworking (remote working from home-office), carried out by staff residing abroad (EU, EFTA States), is regularly subject with regard to social security contributions and income taxation.

The agreement between the states is applicable during this extraordinary period. Subsequent to this, the standard regulations in force under the bilateral agreements came into force, which stipulate that persons employed by a Swiss employer, but resident in a foreign country (EU, EFTA states), may not exceed the annual percentage of 25% teleworking at home from abroad, without being subject to the...
welfare and tax system of their country of residence.

Due to the current healthcare situation, countries have extended the validity of this agreement. The extension takes place from month to month. SUPSI will inform staff as soon as the date on which the provisions of the maximum percentage for teleworking abroad equal to 25% will come back into force.

4.4 Working hours

Maximum flexibility is guaranteed in the management of working hours, between 06:00 and 22:00.

The direct supervisor is responsible for monitoring the sustainability of the workload of their staff, guaranteeing adequate recovery times, to allow them to be able to best reconcile professional needs with family and personal ones.

Working from home, the workload remains unchanged according to the contractually stipulated level of employment.

Unless explicitly agreed otherwise with the direct superior, overtime hours are not permitted in the case of teleworking.

4.5 Flexitime for those who carry out takeover activities

The usual rules concerning the recording of working hours apply.

Staff who, due to the measures to contain the contagion from COVID-19, were unable to cover their percentage of the workload are required to plan the progressive use of their own flexitime with their direct superior.

4.6 Staff mobility

It is recommended to limit mobility both at home and abroad.

For staff, business trips abroad can be made, in accordance with federal regulations and those in force in the country of destination or origin. The same also applies to mobility through the Swiss-European Mobility Program (SEMP), both outgoing and incoming.

For SEMP mobility, it is necessary to inform the mobility coordinator of your Department, while for other trips (business trips, conferences, projects, ...) the Human Resource Service will be informed through the insertion of the trip in the REXX system, using the item "Business trip". Teachers will inform the relevant Human Resources contact person of their movements by e-mail.

When travelling abroad, it is recommended that you take out travel cancellation insurance and check that you have return home insurance. Furthermore, it is always necessary to check and comply with the regulations in force in the host country and to respect the regulations indicated by the partner university or institute.

4.7 Holiday

Staff members are advised to use their holidays as usual and to proceed with due planning.
5 PERFORMANCE OF ACTIVITIES

5.1 Studies

5.1.1 Undergraduate and Graduate Studies and Continuing Education and Lifelong Learning

From September 2021, SUPSI will provide teaching activities mainly in attendance with a targeted integration of activities to be carried out remotely (see Plan A inserted in the Guidelines for the conduct of teaching activities of Basic Training from September 2021, following the new provisions of the Federal Council). From Monday 20 September, the COVID certificate requirement applies to all Basic Training activities (Bachelor, Master, SMS Diploma), together with the requirement to present a valid identity document.

5.1.2 Continuing Education and Lifelong Learning

As of Monday, September 20, 2021, the COVID certificate requirement applies to all indoor events. Continuing education events with less than 30 people are exempt from the certificate requirement as long as they are "stable composition" groups and known to the training provider (SUPSI). The following groups are considered stable:

- Groups composed prior to continuing education. These groups are considered "stable composition" even if they meet only for a one-time continuing education event.
- Groups that are formed in the context of continuing education and meet regularly in this composition.
- Groups taking part in custom-tailored courses held in the premises of the organizations who request them and made up of the employees of the organization itself (the organization protection plan applies, regardless of the number of people present)

Groups that are newly formed and meet in this composition only once (as is usually the case with a one-day continuing education event) are not considered to have a "stable composition." In these cases, the certificate requirement comes into play.

For continuing education events that take place without a certificate requirement, the mask and occupation of 2/3 of the room capacity shall apply. In courses where seating is available, seats must be arranged or occupied in such a way that one seat remains unoccupied or an equivalent distance between seats is maintained. An equivalent distance is the distance created by the removal of a seat or chair from the row of the usual room setting.

5.2 Procedure to be followed in case of contagion or potential contagion

Students/participants who test positive or who are made aware that they have been in close contact with a person who has tested positive must immediately notify their Head of the degree course or Continuing Education and Lifelong Learning course and simultaneously send an email to:

- Department of Environment Constructions and Design covid.dacd@supsi.ch
- Department of Business Economics, Health and Social Care covid.deass@supsi.ch
- Department of Education and Learning covid.dfa@supsi.ch
- Department of Innovative Technologies covid.dti@supsi.ch
- SUPSI Direction covid.dir@supsi.ch

providing the following information for administrative purposes:

a) Name and surname
b) Mobile phone number
c) Name of degree course or Continuing Education and Lifelong Learning course
d) Department of reference
e) Last date of presence in SUPSI
In the event of contagion or potential contagion, the provisions of the attached Protocol must be followed.

5.3 Illness / Quarantine

Absences related to the presence of flu-like symptoms or illness and to quarantine periods will not be counted, if justified according to the normal provisions of the degree programs/continuing education courses. In case of prolonged absences, upon return, the methods of the recovery will be agreed with the course head the recovery methods.

If necessary, students/participants may be required to obtain a quarantine certificate issued by the competent cantonal authority.

5.4 Risk groups

Students/participants belonging to a risk group must be guaranteed equal opportunities with regard to access to training and ad hoc solutions must be identified to allow them, as far as possible, to continue their studies.

5.5 Contact tracing for students

At SUPSI no contact tracing is performed, in consideration of the general obligation to wear a mask.

In the case of an on-site investigation requested by the Cantonal Medical Office, the SUPSI Direction will collaborate with the CMO for information regarding class composition.

5.6 Accessibility of the premises for students

Access to SUPSI premises is granted without any particular time restrictions for the performance of planned activities.

In the event of notification of COVID-19 contagion or of mandatory quarantine ordered by the CMO (Cantonal Medical Office), access to the SUPSI buildings for the recovery of any personal materials is absolutely prohibited.

5.7 Student mobility

For students, both SEMP and international mobility can be carried out, according to the federal provisions and those in force in the country of destination or origin, but must be agreed with the mobility coordinator of their Department in case of outgoing mobility or the International Office in case of incoming mobility.

When travelling abroad, it is recommended that you take out travel cancellation insurance and check that you have return home insurance. Furthermore, it is always necessary to check and comply with the regulations in force in the host country and to respect the regulations indicated by the partner university or institute.

5.7.1 Preparation of the classrooms / premises used for exams

In addition to the daily sanitation of the classrooms and exam rooms, the following additional hygiene and safety measures are required before each exam is carried out:

- Restricting access to students who can present a valid COVID certificate along with a valid ID,
- in addition, if the classroom/room allows it, 2/3 of the nominal capacity, distance between the individual tables of 1.5 metres
- mask requirement,
- cleaning the premises and emptying the waste bins,
- sanitizing the students’ work surfaces and monitors,
- ventilating the premises.
It is also necessary to provide hand sanitizer at the entrance of the premises and in the vicinity of the classrooms / rooms where the examinations are carried out.

# 6 INFORMATION / DISTRIBUTION

Updates are published regularly on the SUPSI website and on the Staff Portal at the following addresses:

- [http://portalecollaboratori.supsi.ch/](http://portalecollaboratori.supsi.ch/)

# 7 ENTRY INTO FORCE

This version of the Protection Plan comes into force on 21. September 2021.

# 8 VERSIONS

<table>
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Franco Gervasoni
SUPSI General Director