INTRODUCTION AND PURPOSE

1.1 Objectives

The Protection Plan (Plan) describes the measures to be taken during the pandemic period (COVID-19) to ensure the operation of SUPSI, adequately protecting the health of its staff\(^1\) and students, as well as external visitors, pursuant to COVID-19 Ordinance Special Situation.

The requirements contained in the Plan are therefore addressed to all SUPSI staff, students and external visitors. SUPSI appeals to individual responsibility in the application of the proposed measures, with the aim of minimising the risk of virus transmission. In terms of sector, this Plan may be further developed in detail with specific activity sheets, where additional details are required in order to ensure correct wording of content. More generally, the Sheets guarantee adequate protection for users of specific areas and ensure compliance with any further sectoral regulations issued by the competent federal and cantonal authorities. The sheets are drafted up by the managers of the activities in accordance with the provisions of the Plan, and are an integral part of it.


The Plan concerns the SUPSI Direction and the four Departments.

The four affiliated schools have their own Plan, respectful of the aforementioned Ordinance and adapted according to the specific operating environments, and pass it on to the SUPSI General Director.

The principles of the Plan must be respected regardless, even in the case of activities carried out outside the SUPSI offices. If the organisation in which the activity is carried out adopts measures that differ from those in this Plan, the more restrictive conditions mentioned in both Plans must be respected.

The Plan complies with the employer's obligations to inform employees.

The Plan shall be constantly updated with regard to the development of the situation.

1.2 Legal basis

- Employment Law (RS 822.11) and related ordinances, links (Italian version): https://www.admin.ch/opc/it/classified-compilation/19640049/index.html

\(^{1}\)To facilitate the reading of this document, the male gender is used to designate people and functions regardless of gender. In the case of conflicting meanings between language versions, the Italian version prevails.
1.3 Information and references

General information on the global and national situation can be found on official websites (non-exhaustive list):
- https://www.who.int
- https://www4.ti.ch/stato-e-organizzazione/

SUPSI dedicates a specific part of its website to information on the development of the pandemic: https://www.supsi.ch/home_en/supsi/coronavirus.html


The Protocol to be followed in the event of COVID-19 contagion or close contact with a COVID-19 positive person for staff and students, contains the provisions and procedures to be scrupulously applied by all staff and students. Annex is available on the institutional website and the Staff Portal.

2 ORGANISATION

2.1 SUPSI Direction

The SUPSI Direction is responsible for the drafting, implementation, monitoring and constant updating of the Plan.

The Directors of affiliated schools are responsible for the drafting, implementation, monitoring and constant updating of their specific Plan.

The General Director is responsible, with the Director of Thim van der Laan AG, for the drafting of the Plan for the Landquart headquarters.

The General Director ensures adequate and constant information to the President of the SUPSI Board on the content and application of the Plan.

The members of Direction sign, together with the heads of unit, the Activity Sheets concerning their own unit.

The members of the SUPSI Direction and of the Departmental Direction supervise the application of the Plan and the Activity Sheets.

Any exceptions to the application of the Plan can only be granted by the Department Directors or other relevant SUPSI Direction members.

The following paragraphs show the members of the Plan Drafting Group and, for each unit, the manager responsible for the different operational activities.

2.2 Plan drafting group

The following Working Group is responsible for drafting and keeping the Plan constantly updated:
- Franco Gervasoni, General Director
- Domenico Iacobucci, Head of Real Estate and Facility Management Service,
- Silvia Colombo, Real Estate and Facility Management Service staff member,
- Pamela Valeggia, Head of the General Direction Services
- Patricia Girolmetti, Head of the Human Resources
- Mauro Tonolla, Head of the Laboratory of Applied Microbiology

Mauro Tonolla also serves as the Group's scientific advisor.

### 2.3 Responsibilities within the Services and Departments

The following are the managers for the implementation of the *Plan*.

The *Activity Sheets*, are signed:
- by the member of the SUPSI Direction,
- by the member of the Departmental Management or by the Head of the General Direction Services,
- by the person in charge of the described activity.

#### 2.3.1 Services under the responsibility of the Administrative Director, Renato Bernasconi

<table>
<thead>
<tr>
<th>Activity</th>
<th>Manager</th>
</tr>
</thead>
<tbody>
<tr>
<td>Finance and Controlling</td>
<td>Alessia Neviani</td>
</tr>
<tr>
<td>Real Estate and Facility Management</td>
<td>Domenico Iacobucci</td>
</tr>
<tr>
<td>Day Nursery</td>
<td>Elena Giambini</td>
</tr>
<tr>
<td>Human Resources</td>
<td>Patricia Girolmetti</td>
</tr>
<tr>
<td>Information Technology</td>
<td>Gabriele Guerra</td>
</tr>
</tbody>
</table>

#### 2.3.2 Services under the responsibility of the Director of Continuing Education, Nadia Bregoli

<table>
<thead>
<tr>
<th>Activity</th>
<th>Manager</th>
</tr>
</thead>
<tbody>
<tr>
<td>Continuing Education and Lifelong Learning</td>
<td>Nadia Bregoli</td>
</tr>
</tbody>
</table>

#### 2.3.3 Services under the responsibility of the Director of Undergraduate and Graduate Studies, Daniela Willi-Piezzi

<table>
<thead>
<tr>
<th>Activities</th>
<th>Person responsible</th>
</tr>
</thead>
<tbody>
<tr>
<td>Career, Experience and Study Advisory</td>
<td>Daniela Willi-Piezzi</td>
</tr>
<tr>
<td>Studies coordination and development SCIFB</td>
<td>Daniela Willi-Piezzi</td>
</tr>
<tr>
<td>Higher Education and Teacher Training SEDIFO</td>
<td>Fulvio Poletti</td>
</tr>
</tbody>
</table>

#### 2.3.4 Services under the responsibility of the Director of Research, Development and Knowledge Transfer, Giambattista Ravano

<table>
<thead>
<tr>
<th>Activity</th>
<th>Manager</th>
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</thead>
<tbody>
<tr>
<td>Research, Development and Knowledge Transfer Service</td>
<td>Giambattista Ravano</td>
</tr>
<tr>
<td>Library coordination</td>
<td>Giambattista Ravano</td>
</tr>
</tbody>
</table>

#### 2.3.5 Services under the responsibility of the Head of the General Direction Services, Pamela Valeggia

<table>
<thead>
<tr>
<th>Activity</th>
<th>Manager</th>
</tr>
</thead>
<tbody>
<tr>
<td>General Secretariat</td>
<td>Pamela Valeggia</td>
</tr>
<tr>
<td>Quality</td>
<td>Thomas Tommasini</td>
</tr>
<tr>
<td>Institutional Communication</td>
<td>Rina Corti</td>
</tr>
<tr>
<td>Department</td>
<td>Activity</td>
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</tr>
<tr>
<td>Gender and Diversity</td>
<td>Vittoria Calabretta</td>
</tr>
<tr>
<td>International Office</td>
<td>Annick Catella and Alessandra Spagnolo Mantovani</td>
</tr>
<tr>
<td>Legal Service</td>
<td>Flaviana Biaggi-Fabio</td>
</tr>
</tbody>
</table>

### 2.3.6 Department for Environment Constructions and Design (DACD), Silvio Seno

<table>
<thead>
<tr>
<th>Activity</th>
<th>Manager</th>
</tr>
</thead>
<tbody>
<tr>
<td>DACD Director</td>
<td>Silvio Seno</td>
</tr>
<tr>
<td>Undergraduate and Graduate Studies</td>
<td>Nicla Borioli</td>
</tr>
<tr>
<td>Continuing education</td>
<td>Enrico Rossi</td>
</tr>
<tr>
<td>Institute of Materials and Constructions</td>
<td>Christian Paglia</td>
</tr>
<tr>
<td>Institute of Earth Sciences</td>
<td>Christian Ambrosi</td>
</tr>
<tr>
<td>Institute of Applied Sustainability to the Built Environment</td>
<td>Roman Rudel</td>
</tr>
<tr>
<td>Laboratory of Visual Culture</td>
<td>Jean-Pierre Candeloro</td>
</tr>
<tr>
<td>Laboratory of Applied Microbiology</td>
<td>Mauro Tonolla</td>
</tr>
</tbody>
</table>

### 2.3.7 Department of Business Economics, Health and Social Care (DEASS), Luca Crivelli

<table>
<thead>
<tr>
<th>Activity</th>
<th>Manager</th>
</tr>
</thead>
<tbody>
<tr>
<td>DEASS Director</td>
<td>Luca Crivelli</td>
</tr>
<tr>
<td>Undergraduate and graduate Studies</td>
<td>Anna Piccaluga Piatti</td>
</tr>
<tr>
<td>Continuing education</td>
<td>Carmen Vaucher de la Croix</td>
</tr>
<tr>
<td>Research and Services</td>
<td>Carmine Garzia</td>
</tr>
</tbody>
</table>

### 2.3.8 Department of Education and Learning (DFA), Alberto Piatti

<table>
<thead>
<tr>
<th>Activity</th>
<th>Manager</th>
</tr>
</thead>
<tbody>
<tr>
<td>DFA Director</td>
<td>Alberto Piatti</td>
</tr>
<tr>
<td>Undergraduate and graduate Studies</td>
<td>Magda Ramadan</td>
</tr>
<tr>
<td>Continuing education</td>
<td>Claudio Della Santa</td>
</tr>
<tr>
<td>Research and Services</td>
<td>Lorena Rocca</td>
</tr>
</tbody>
</table>

### 2.3.9 Department of Innovative Technologies (DTI), Emanuele Carpanzano

<table>
<thead>
<tr>
<th>Activity</th>
<th>Manager</th>
</tr>
</thead>
<tbody>
<tr>
<td>DTI Director</td>
<td>Emanuele Carpanzano</td>
</tr>
<tr>
<td>Undergraduate and graduate Studies</td>
<td>Andrea Graf</td>
</tr>
<tr>
<td>Continuing Education and Lifelong Learning</td>
<td>Antonio Bassi</td>
</tr>
<tr>
<td>Research and Services</td>
<td>Milena Properzi</td>
</tr>
<tr>
<td>IDSIA</td>
<td>Andrea Rizzoli</td>
</tr>
<tr>
<td>ISTePS</td>
<td>Marco Colla</td>
</tr>
<tr>
<td>MEMTI</td>
<td>Adriano Nasciuti</td>
</tr>
<tr>
<td>ISEA</td>
<td>Andrea Salvadè</td>
</tr>
<tr>
<td>ISIN</td>
<td>Tiziano Leidi</td>
</tr>
</tbody>
</table>
2.4 Services involved in the implementation of the Plan

2.4.1 Real Estate & Facility Management service

For the Real Estate & Facility Management service, Mario Fossati is responsible for the coordination, purchases and support of the protection activities described in the Plan.

The Service is responsible for the coordinated purchasing of the protection, sanitation and cleaning materials and guarantees their distribution in the offices as needed.

In addition, the following Service Contact Persons are designated in the individual offices, offering support for the following activities:

- procurement and distribution of protective material (disinfectants, masks, covered waste bins, etc.),
- installation of specific signs,
- coordination and verification of the cleaning work, with attention to the Pandemic Plan for the Cleaning Staff,
- positioning of the furnishings according to the maximum number of people expected in the premises,
- positioning of any protection screens.

<table>
<thead>
<tr>
<th>Headquarters</th>
<th>Real Estate and Facility Management contact person for the Plan</th>
</tr>
</thead>
</table>
| Bellinzona – LMA                 | Mauro Tonolla  
Phone: 058 666 62 69 / Email: mauro.tonolla@supsi.ch                                            |
| Locarno – Stabile A              | Antonio Crupi  
Phone: 058 666 68 21 / Email: antonio.crupi@supsi.ch                                              |
| Locarno – Stabile B              | Antonio Crupi  
Phone: 058 666 68 21 / Email: antonio.crupi@supsi.ch                                              |
| Locarno – Palacinema             | Antonio Crupi  
Phone: 058 666 68 21 / Email: antonio.crupi@supsi.ch                                              |
| Lugano – Via Balestra 16         | Antonio Di Conza  
Phone: 058 666 65 27 / Email: antonio.diconza@supsi.ch                                           |
| Lugano-Viganello Campus EST      | Antonio Di Conza  
Phone: 058 666 65 27 / Email: antonio.diconza@supsi.ch                                           |
| Manno – Le Gerre                 | Fabrizio Furlan  
Contatto Tel.:058 666 61 08 / Email: fabrizio.furlan@supsi.ch                                  |
| Manno – Palazzo E                | Fabrizio Furlan  
Contatto Tel.:058 666 61 08 / Email: fabrizio.furlan@supsi.ch                                  |
| Manno – Piazzetta                | Fabrizio Furlan  
Contatto Tel.:058 666 61 08 / Email: fabrizio.furlan@supsi.ch                                  |
| Manno – Suglio                   | Fabrizio Furlan  
Contatto Tel.:058 666 61 08 / Email: fabrizio.furlan@supsi.ch                                  |
| Mendrisio – Campus Mendrisio     | Michel Stocker  
Phone.:058 666 63 07 /Email: michiel.stocker@supsi.ch                                           |
|                                  | Mario Castellaneta  
Phone:058 666 63 06 / Email: mario.castellaneta@supsi.ch                                         |
2.4.2 Internal and External Communication
Pamela Valeggia is responsible for internal and external communication of the contents of the Plan.

For the Management and Departments, the following contact persons are designated to offer communication support.

<table>
<thead>
<tr>
<th>Department</th>
<th>Contact person for communication of the Plan</th>
</tr>
</thead>
<tbody>
<tr>
<td>Direction</td>
<td>Rina Corti and Marina Tolic</td>
</tr>
<tr>
<td>DACD</td>
<td>Federica Leonardi</td>
</tr>
<tr>
<td>DEASS</td>
<td>Antonio Amendola</td>
</tr>
<tr>
<td>DFA</td>
<td>Claudia Fornera</td>
</tr>
<tr>
<td>DTI</td>
<td>Matteo Cremaschi</td>
</tr>
</tbody>
</table>

2.4.3 Human Resources
Patricia Girolmetti is responsible for support in the area of human resource management.

For the Management and Departments, the following contact persons are designated who offer support in the area of human resource management.

<table>
<thead>
<tr>
<th>Department</th>
<th>Human resource management contact person</th>
</tr>
</thead>
<tbody>
<tr>
<td>Direction</td>
<td>Elsa Ducommun</td>
</tr>
<tr>
<td>DACD</td>
<td>Antonella Blago</td>
</tr>
<tr>
<td>DEASS</td>
<td>Pamela Altwegg / Valeria Abate</td>
</tr>
<tr>
<td>DFA</td>
<td>Alessia Giudici</td>
</tr>
<tr>
<td>DTI</td>
<td>Jessica Brenna Boschetti</td>
</tr>
</tbody>
</table>

2.5 Laboratory for Applied Microbiology
The head of the Laboratory of Applied Microbiology (LMA) of the Department for Environment Constructions and Design, Mauro Tonolla (mauro.tonolla@supsi.ch) is available to staff for specific advice on completing the Activity Sheets.

2.6 Psychological support
Staff and students are offered psychological support in case of need by our Applied Psychology Unit: Tel. 058 666 64 87, email address sportello.upa@supsi.ch.

2.7 Individual Responsibility
Individual Responsibility All staff are required to report non-compliant behaviour to the members of the departmental management.

Those who sign the Safety Data Sheets are responsible for verifying the application of the provisions.
3. **BASIC RULES**


The aim of protection in the workplace is to reduce the transmission of the new coronavirus through distancing, hand cleanliness and hygiene.

3.1 **Behaviour in case of flu-like symptoms and isolation and quarantine measures**

It is essential to remember that anyone who develops flu-like symptoms (fever above 37,5° C or a feeling of fever, mostly dry cough, sore throat, shortness of breath or breathing problems, muscle aches, sudden loss of smell and / or taste must stay at home, limit contact with other people and contact by phone:

- their family doctor;
- the Ticino infoline at 0800 144 144, open every day from 09.00 to 17.00;
- the national infoline on +41 (0)58 463 00 00, active daily from 06.00 to 23.00.

The procedure to follow in case of reporting direct contact with a person tested positive for COVID-19 or that staff and students have been found to be positive for the virus is outlined in the Protocol which must be strictly applied.

If isolation and quarantine measures need to be taken, adapted and communicated by the Cantonal Medical Office (CMO) or in case of return from countries at risk, please follow the recommendations issued by the Federal Office of Public Health (FOPH) and the cantonal authorities (New coronavirus: procedure in case of symptoms and possible infection: [https://www.bag.admin.ch/bag/en/home/krankheiten/ausbrueche-epidemien-pandemien/aktuelle-ausbrueche-epidemien/novel-cov/isolation-und-quarantaene.html](https://www.bag.admin.ch/bag/en/home/krankheiten/ausbrueche-epidemien-pandemien/aktuelle-ausbrueche-epidemien/novel-cov/isolation-und-quarantaene.html)).

The criteria for return to premises following an absence relating to COVID-19 are detailed in Protocol. When returning from a period of isolation or quarantine, all protective measures (hand hygiene, social distancing, correct use of the mask, etc.) must continue to be followed scrupulously.

As from March 15 also all those with no symptoms can undergo antigen rapid tests at the expense of the Confederation ([https://www4.ti.ch/dss/dsp/covid19/popolazione/strategia-di-test/test-senza-sintomi/](https://www4.ti.ch/dss/dsp/covid19/popolazione/strategia-di-test/test-senza-sintomi/)).

3.2 **Persons particularly at risk**


Staff members particularly at risk are advised to promptly contact their human resources contact person and / or their direct superior to establish the best course of action on the basis of Ordinance 3 on Measures to Combat the Coronavirus (COVID-19) (Ordinance 3 COVID-19) (Workers at particular risk), link: [https://www.admin.ch/opc/en/classified-compilation/20201773/index.html](https://www.admin.ch/opc/en/classified-compilation/20201773/index.html).

3.3 **Return from high-risk countries or regions**

Where possible, the Federal Council advises against making non-urgent trips abroad.

It is therefore recommended to limit travel and trips, particularly abroad, to the absolute minimum.

Persons entering Switzerland from a State or a region with a high risk of contagion (the list is attached to the COVID-19 Ordinance on Measures to Combat the Coronavirus (COVID-19) in International Passenger Transport) must:
- certify that they have undergone a molecular biology test for SARS-CoV-2 within the last 72 hours and that the test result is negative,
- before entry, register their contact details and obligatorily place themselves in quarantine for ten days (which can be reduced to seven days provided that the person concerned results negative to a rapid antigen test or a biomolecular analysis, or by means of PCR, in accordance with the Ordinance).

People entering Switzerland from states or regions without a high risk of contagion must:
- register their contact details, only if entering by train, bus, ship or air;
- if entering by air, you must certify that you have undergone a molecular biology analysis for SARS-CoV-2 in the last 72 hours and that the test result is negative.

Persons entering Switzerland from regions bordering Switzerland with which there is a close economic, social and cultural exchange are exempt from the obligation to register their data. Students from Lombardy and workers residing in border regions are therefore exempt from the obligation.


Please note that those who are required to self-quarantine since they have been in a state or area with an increased risk of infection must register within 48 hours from their re-entry with the competent cantonal authority, by filling in the following form (Italian Version). For specific requests, please contact the cantonal hotline COVID-19 (tel.: 0800 144 144; e-mail: hotline@fctsa.ch).

3.4 Increased hygiene

Increased hygiene measures must be respected also by those who have already received their COVID-19 vaccine.

3.4.1 Washing your hands

Wash your hands regularly and thoroughly for at least 30 seconds with soap and water, especially your arrival at the workplace, before and after breaks and before and after meetings.


More specifically:
- rinse your hands under running water,
- apply soap
- rub them until a lather forms. Don't forget to wash also the back of your hands, between your fingers, under your nails and wrists,
- rinse your hands under running water,
- dry them with a disposable paper towel and close the tap with it,
- after washing your hands, it is not necessary to disinfect them.

When it is not possible to wash your hands with soap and water, disinfect your hands with a disinfectant made available at the main entrances, on all floors and office common areas.

Do not touch your mouth, nose or eyes.

Wash your hands after coughing, sneezing or blowing your nose.
3.4.2 Handkerchiefs and other personal waste

Sneezing or coughing in a tissue or in the crease of the elbow.

Use disposable paper tissues, to be thrown away immediately after use in the appropriate covered waste bins, positioned in all every building.

3.4.3 Frequently touched surfaces (handles, switches, buttons, etc.)

Clean frequently touched surfaces with the usual detergent, at least twice a day.

Have cleaning staff pay particular attention to the careful cleaning of frequently used door handles, switches and buttons.

This operation is carried out by the cleaning services in the common access areas.

Employees are responsible for personally cleaning their desk, computer keyboard, mouse, telephone, etc., at least once a day, with the products made available.

Provision is made for the supply of disinfectant and wet-wipes to be used by employees for surfaces (tables, chairs, door and window handles, etc.) and shared appliances (printers, copiers, multifunctional appliances, vending machines for drinks, toilets, sinks, etc.).

3.4.4 Objects

Remove non-essential objects that may be touched by various people, such as brochures, newspapers and magazines in the common areas (rooms for the coffee break and kitchens, waiting foyers).

Wash your hands before and after sorting mail or office supplies and limit the exchange of paper documents and objects (hole punches, pens, etc.) between people.

Items such as cups, glasses, plates or dishes are for individual and not shared use.

Describe in the Activity Sheets any specific hygiene measures related to machines or other laboratory equipment.

3.4.5 Use of surgical masks

Please refer to the general indications concerning the use of the masks [https://www.youtube.com/watch?v=w68fHd7ouNU&feature=youtu.be](https://www.youtube.com/watch?v=w68fHd7ouNU&feature=youtu.be) (Italian Version).


In all spaces inside and outside the premises (classrooms, open plan, shared offices with several people, in meeting rooms, corridors, atria, bathrooms, courtyards, etc.) masks are mandatory.

The mask should therefore be worn even when maintaining social distance is possible. This rule is imperative, except for:

- the canteen areas that are subject to the relevant sectoral Plan, only once seated at the table and only for the time necessary to eat.
- individual offices in which there is only one person.
- those unable to wear a protective mask for particular reasons supported by a medical certificate.

Staff may request from the General Secretariat and the Departmental Secretariat a pack of 50 certified disposable surgical masks for a period of 10 weeks. The supply for staff is scheduled between next April 19 to June 25 with the same principles as the first distributions (7 September - 15 November and 16 November - 5 February, 8 February – 16 April).

The responsibility for supplying the masks to the Secretariats lies with the Real Estate and Facility Management Service.

Students and external visitors are responsible for providing themselves with effective protective masks.
The masks must be used correctly as a non-compliant use can be a source of contamination for themselves and for others. The use of masks must not result in the abandonment of the other measures described.

The following guidelines apply.

- To obtain maximum protection it is also necessary that the mask fits the face well. It must completely cover the face from the back of the nose to under the chin and remain comfortably in position.

- It is therefore recommended to:
  - position the mask on the nose and mouth so that the reinforced part is on the bridge of the nose,
  - pass the elastic around each ear or tie the laces behind the head,
  - cover the chin with the lower part of the mask,
  - adjust the reinforced upper part so that the whole edge of the mask adheres well to the skin,
  - do not exchange used masks with other people,
  - wash your hands with soap before putting on the mask and after throwing it away,
  - dispose of used masks as household waste.

The informative video is available at the following link:

Any exceptions to the application of the Plan can only be granted by the Department Directors or other relevant SUPSI Direction members.

Exceptions can be granted, for example, in the event that few people are present in large and ventilated spaces where distance is ensured, for particular activities, such as recording lectures or in the case of online events (presentation of degree courses, etc.).

3.4.6 Use of disposable gloves

The preventive use of gloves is not recommended, except for cleaning or waste disposal.

3.4.7 Waste

Empty the waste bins regularly (especially those near where you wash your hands).
Avoid touching the waste directly and always use tools (broom, shovel, etc.).
Please do not compress the waste bags.

3.4.8 Cleaning of premises and relative ventilation

The organisation and coordination of cleaning is the responsibility of the Real Estate and Facility Management service.

The Activity Sheets can describe further measures to be implemented by staff and / or students.

The cleaning of the premises is adapted to the actual frequency of use.

Cleaning is carried out, as a rule, when there is no other person on the premises.

During the cleaning phase, the ventilation of the rooms is recommended, where it is not already guaranteed by a mechanical ventilation system.

The site https://www.simaria.ch/it/benvenuto (Italian version) gives indications on the airing of the classrooms.

The frequency of cleaning the toilets, where used, is as a rule increased to twice a day.
3.4.9 Placement and use of hand sanitiser

In principle, the recommendations relating to personal hygiene, frequent hand washing with soap and water is considered sufficient.

Hand sanitiser is to be made available at counters and in meeting rooms, to be used by those who do not have the opportunity to wash their hands.

Wherever possible, the washbasins are equipped with liquid soap dispensers and disposable towels. Hand sanitiser is generally only supplied in the absence of soap.

3.5 Social distancing

It is recommended to frequent, where possible, the same group of people. Especially on the way to the offices and during breaks.

3.5.1 Distance between people

On premises it is recommended to keep the minimum distance between people of 1.5 m and to avoid gatherings of over 5 people. By gatherings we mean the spontaneous assembly of people within the SUPSI premises.

Handshakes should be avoided.

As far as possible, guests will be received by appointment in order to avoid prolonged waiting.

3.5.2 Circulation, waiting and break areas

In order to reduce the intersection of people, one-way routes are defined as far as possible with specific signs.

The use of elevators should be avoided. If necessary, they must be used by one person only.

In the waiting areas, signs are set up to ensure that a distance of 1.5 meters between people is maintained.

In the break areas the number of tables and chairs are reduced to ensure the maintenance of distances.

If possible, the working and break times should be staggered in order to reduce the number of people in the common areas at the same time.

3.5.3 Meetings

It is strongly recommended that all meetings be conducted online.

In extraordinary cases, face-to-face meetings may involve a maximum of 10 people.

In the meeting rooms, as in all spaces on and off the premises, the obligation of the mask applies. Extraordinary meetings should be held in ventilated rooms. The recommendation of respecting a distance of 1.5 metres remain even in these cases.

It is recommended that all meetings involving more than 10 people be held online.

The number of chairs for the meeting rooms is adjusted accordingly and a sign indicating the maximum number of people is displayed on the doors of the meeting rooms.

Wipes and disinfectant / soap must be present in each meeting room to allow users to clean / disinfect contact surfaces before and after meetings.

The meeting room should be regularly ventilated at the beginning and at the end of every meeting.

3.5.4 Use of service vehicles

The use of surgical masks is compulsory for journeys with service vehicles in the case there are other passengers than the driver.
Drivers of service vehicles at the end of their journey must thoroughly clean the interior with a cloth and a suitable sanitising detergent provided with each service vehicle.

### 3.5.5 Journey to SUPSI premises

It is advisable, if possible, to go to work on foot, by bicycle, scooter or motorcycle. If you use a private car it is recommended that you travel alone. When using public transport, it is recommended to avoid rush hours if possible and to respect the behavioural recommendations issued by the authorities and transport companies.

### 3.6 Work, study and break areas

#### 3.6.1 Work premises

In workplaces, as in all spaces on and off the premises, the wearing of mask is mandatory. The distance rule of at least 1.5 metres applies between work or study stations.

With the introduction of compulsory teleworking for those able to fulfil their work obligations from home, in order to ensure the safety of those who are called upon to work on site, we urge the increase the organisation of shifts wherever possible to permit the attendance of only one employee per office.

The maximum number of people permitted in meeting rooms, laboratories and classrooms is indicated directly on the door. To determine the maximum number of persons, consideration must also be given to the layout of the room, the circulation space and the fixed furnishings or equipment present.

The Departmental Direction, with the support of the Real Estate and Facility Management Service, determine the maximum number of people who can access the spaces in compliance with social distances of 1.5 meters.

Where possible, it is advised not to work in "open space" surroundings and to adopt teleworking. If this is not possible, a maximum occupancy of 1/3 of the available workstations is recommended.

Where there are workstations shared by more than one employee, these must be always equipped with disinfectant material and employees are required to disinfect the workstation before and after using it.

All rooms must be ventilated at least 4 times a day for about 10 minutes.

In classrooms with fixed seating, there must be a clear indication of which seats can be used.

#### 3.6.2 Counters and reception

As far as possible, services are to be provided remotely, alternatively an appointment should be made. Where necessary, the doors are equipped with protective elements (Plexiglas).

Where necessary in front of the reception area a distance of 1.5 metres must be marked out on the ground.

The mask is always mandatory.

#### 3.6.3 Canteens, cafes and other meal distribution areas

The mask can be removed in the dining areas, only once seated at the table and only for the time necessary to eat.

It is recommended to frequent, where possible, the same group of people during breaks and at lunch time. The canteen and cafeteria managers are responsible for implementing the protective measures. Reference is made to the industry protection guidelines published by Gastro Suisse ([https://www.gastrosuisse.ch/it/concetto-settoriale/conoscenze-settoriali/informazioni-COVID-19/concetto-di-protezione-per-il-settore-durante-il-COVID-19/](https://www.gastrosuisse.ch/it/concetto-settoriale/conoscenze-settoriali/informazioni-COVID-19/concetto-di-protezione-per-il-settore-durante-il-COVID-19/), Italian version).
3.7 Conferences and events

It is prohibited to hold events (conferences, graduation ceremonies, etc.) with more than 15 participants in closed and open spaces. Everyone involved in the organisation of the event (e.g. journalists, photographers, speakers, etc.) are not included in the number of participants.

During events, only one seat out of three (minimum 1.5 meters distance) may be occupied in rows of chairs or similarly arranged seats or only seats that are at an equivalent distance can be occupied.

It is forbidden to organise refreshments during events.

3.8 Sports activity

SUPSI students and employees have the possibility to join the sporting activities promoted by the Career, Experience and Study Advisory and USI Sport Services, if abiding by the current rules.

Outdoor group training is allowed only outdoor with a maximum of 15 participants (supervisor excluded). Wearing a mask is not compulsory during outdoor training, provided that adequate distance is maintained during the whole time. For indoor activities, however, it is mandatory to wear a mask and maintain distance.

Participants must have 10 square meters each in outdoor sports facilities. The supervisor enforces all necessary measures to guarantee possible tracing, for example, by registering and verifying the people taking part in the activities.

It forbidden to access changing rooms and showers.

All equipment used during training and outdoor sports activities must belong to the participants and cannot be shared.

During indoor sports activities, a mask must be worn and a distance of 1.5 meters must be observed, and capacity restrictions apply. If the activity cannot be practiced while wearing a mask, exceptions are possible; however, each person must have a sufficient surface area, i.e. 15 m2 for a still and static activity such as yoga and at least 25 m2 for other sports such as exercise bike or rowing machine in a fitness centre.

3.9 Attendance checks and contact tracing

It is necessary to ensure attendance checks within the SUPSI offices. If necessary, attendance lists must be made immediately available from Human Resources in accordance with the attached Protocol. The request may also be made outside of working hours.

The contact details must on request be passed on without delay to the competent authority or organisation in the canton in accordance with Article 33 EpidA for the purpose of identifying and notifying persons who may have been infected.2

In the Activity Sheets, managers indicate the method adopted to guarantee attendance checks and data storage for a duration of at least 14 days.


3.9.1 External visitors

External visitors may only be received by appointment and in compliance with the protective measures.

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The provision of SUPSI spaces to third-parties for events, meetings, courses or other activities is now normally suspended. Exceptions can be granted by the Department Director or by another member of the SUPSI Direction.

The General Director shall be informed of these exceptions.

## 4 HUMAN RESOURCES

### 4.1 Procedure to be followed in case of potential contagion

In the event that a staff member tests positive for COVID-19 or has come into close contact with a COVID-19 positive person, they must follow the indications of the *Protocol* and ensure the prompt flow of information.

As a general rule, self-quarantine and quarantine are considered as a period of teleworking.

During office hours, Human Resources are to be contacted via the following numbers:

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<th>Position</th>
<th>Name</th>
<th>Phone</th>
<th>Email</th>
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<tr>
<td>Head of Human Resources</td>
<td>Patricia Girolmetti</td>
<td>058 666 6007</td>
<td><a href="mailto:covid.dir@supsi.ch">covid.dir@supsi.ch</a></td>
</tr>
<tr>
<td>SUPSI Direction</td>
<td>Elsa Ducommun</td>
<td>058 666 6080</td>
<td><a href="mailto:covid.dir@supsi.ch">covid.dir@supsi.ch</a></td>
</tr>
<tr>
<td>DACD</td>
<td>Antonella Blago</td>
<td>058 666 6317</td>
<td><a href="mailto:covid.dacd@supsi.ch">covid.dacd@supsi.ch</a></td>
</tr>
<tr>
<td>DEASS</td>
<td>Pamela Altwegg, Valeria Abate</td>
<td>058 666 6444, 058 666 6470</td>
<td><a href="mailto:covid.deass@supsi.ch">covid.deass@supsi.ch</a></td>
</tr>
<tr>
<td>DFA</td>
<td>Alessia Giudici</td>
<td>058 666 6604</td>
<td><a href="mailto:covid.dfa@supsi.ch">covid.dfa@supsi.ch</a></td>
</tr>
<tr>
<td>DTI</td>
<td>Jessica Brenna-Boschetti, Matteo Lunini</td>
<td>058 666 6518, 058 666 6726</td>
<td><a href="mailto:covid.dti@supsi.ch">covid.dti@supsi.ch</a></td>
</tr>
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</table>

Contact number for urgent reports to Human Resources outside office hours: 058 666 69 50

### 4.2 Risk groups

Staff belonging to a risk group or living in an apartment shared with people at risk must be particularly protected.

In order to be able to protect the health of pregnant women in the workplace as much as possible, SUPSI invites the Human Resources to promptly communicate any pregnancy.

See also details in Article 3.2.

### 4.3 Reporting illness

People who are ill, regardless of sickness, must report their illness to their line manager and the REXX management system.

The medical certificate is required for periods of illness longer than 5 working days.

In the event of an accident, for insurance reasons, the event certification remains unchanged, according to the Staff Regulations or the SUPSI Collective Labour Agreement.

During teleworking, all employees are insured against professional injury for related activities.

### 4.4 Teleworking and on-site attendance

Teleworking is required for those who can fulfil their work obligations from home, in accordance with the specific federal provision, until it is revoked.

In order to ensure the safety of employees in the workplace, it is necessary to increase the organisation of shifts wherever possible to permit the attendance of only one employee per office.
For trainee personnel (pursuant to the internal SUPSI 6B Directive), the “Apprenticeship Perspectives” task force recommends taking into consideration the particularities of vocational training and its close link with the world of work. The direct superior / practical trainer is therefore called upon to actively ensure that the training objectives are achieved. It is recommended that the activities to be carried out by trainees on site be kept to a minimum and that project or study activities be specifically assigned for teleworking.

In view of the limited duration of the measure, there are no allowances for expenses caused by this provision. SUPSI applies what has already been described within Directive 10 C Flexibility of the workplace and working hours (Art. 3.2.2.2. Participation in costs during teleworking) provided for in the SUPSI Internal Directives.

Activities requiring presence on site must be organised in compliance with the provisions of this Plan. In the event of notification of COVID-19 contagion or of mandatory quarantine ordered by the Cantonal Medical Office, access to the SUPSI buildings for the recovery of any personal materials is absolutely prohibited (see Protocol).

In accordance with the agreements made between States pursuant to the extraordinary measures adopted in the context of the fight against the spread of COVID-19, the period of teleworking (remote working from home-office), carried out by staff residing abroad (EU, EFTA States), is regularly subject with regard to social security contributions and income taxation.

The agreement between the states is applicable during this extraordinary period. Subsequent to this, the standard regulations in force under the bilateral agreements came into force, which stipulate that persons employed by a Swiss employer, but resident in a foreign country (EU, EFTA states), may not exceed the annual percentage of 25% teleworking at home from abroad, without being subject to the welfare and tax system of their country of residence.

Due to the current healthcare situation, countries have extended the validity of this agreement. The extension takes place from month to month. SUPSI will inform staff as soon as the date on which the provisions of the maximum percentage for teleworking abroad equal to 25% will come back into force.

### 4.5 Working hours

Maximum flexibility is guaranteed in the management of working hours, between 06:00 and 22:00.

The direct supervisor is responsible for monitoring the sustainability of the workload of their staff, guaranteeing adequate recovery times, to allow them to be able to best reconcile professional needs with family and personal ones.

Working from home, the workload remains unchanged according to the contractually stipulated level of employment.

Unless explicitly agreed otherwise with the direct superior, overtime hours are not permitted in the case of teleworking.

### 4.6 Flexitime for those who carry out takeover activities

The usual rules concerning the recording of working hours apply.

Staff who, due to the measures to contain the contagion from COVID-19, were unable to cover their percentage of the workload are required to plan the progressive use of their own flexitime with their direct superior.

### 4.7 Staff mobility

It is recommended to limit mobility both at home and abroad.

For staff, business trips abroad can be made, in accordance with federal regulations and those in force in the country of destination or origin. The same also applies to mobility through the Swiss-European Mobility Program (SEMP), both outgoing and incoming.
For SEMP mobility, it is necessary to inform the mobility coordinator of your Department, while for other trips (business trips, conferences, projects, ...) the Human Resource Service will be informed through the insertion of the trip in the REXX system, using the item "Business trip". Teachers will inform the relevant Human Resources contact person of their movements by e-mail.

When travelling abroad, it is recommended that you take out travel cancellation insurance and check that you have return home insurance. Furthermore, it is always necessary to check and comply with the regulations in force in the host country and to respect the regulations indicated by the partner university or institute.

4.8 Return from countries or regions with a high risk of contagion

The staff member has the obligation to inform the direct superior and the relevant Human Resources contact person immediately upon returning from a risk country and must not physically go to the workplace.

The quarantine period is not to be considered as paid leave in such cases. If the staff member's duties allow it, teleworking must be carried out from home during the quarantine period.

If the role does not allow the activities to be carried out through teleworking, or only a part of them, the time in which the staff member is unable to carry out the work regularly is the responsibility of the staff member and must be compensated through vacation or unpaid leave.

4.9 Holiday

Staff members are advised to use their holidays as usual and to proceed with due planning, despite the measures implemented during this extraordinary period.
5 PERFORMANCE OF ACTIVITIES

The aim is to ensure the continuity of our institutional mandates for undergraduate and graduate Studies, continuous training, applied research and service provision to the maximum extent possible.

The working methods will be defined and agreed with the direct superior and the member of the Departmental Management or of the indicated Services.

5.1 Undergraduate and Graduate Studies and Continuing Education and Lifelong Learning

Starting from 1 May, SUPSI adopts a partially face-to-face teaching model in line with the relaxation defined by the competent authority to allow the resumption and intensification of exchange and interaction between students and with teachers, which are an essential part of learning and university life, and to implement presidential activities to support the achievement of the educational objectives set for the current semester, see Guidelines for carrying out Undergraduate and Graduate teaching activities.

Attendance activities can be carried out in groups of a maximum of 40 students.

In the case of face-to-face activities, appropriate measures shall be taken to ensure that sufficient distance is maintained between participants or that the risk of transmission is minimised through the mandatory use of masks and the sanitisation of classrooms.

In accordance with federal guidelines, it is noted that:

• if the participants are seated in the classrooms and seminar rooms and the 1.5 metre distance rule is respected, the capacity limitation of one third of the room is considered satisfied.
• for courses where participants move freely in classrooms or laboratories, there must be 10m² per participant. For classrooms smaller than 30m², a minimum area of 6m² per person applies.

To facilitate the traceability of possible contagion, attendance control measures are adopted, guaranteeing the accuracy of the data (name, surname and mobile phone number).

As a rule, the Departments have a staggered entry and exit of students. The same goes for breaks.

The night-time closure of the premises is between 18.30 pm and 07.30, am, except for planned institutional activities, such as selected Undergraduate and Graduate Studies in parallel with the professional activity or Continuing Education and Lifelong Learning.

5.1.1 Procedure to be followed in case of contagion or potential contagion

Students who test positive or who are made aware that they have been in close contact with a person who has tested positive must immediately notify their Head of the degree course or Continuing Education and Lifelong Learning course and simultaneously send an email to:

- Department of Environment Constructions and Design  covid.dacd@supsi.ch
- Department of Business Economics, Health and Social Care  covid.deass@supsi.ch
- Department of Education and Learning  covid.dfa@supsi.ch
- Department of Innovative Technologies  covid.dti@supsi.ch
- SUPSI Direction  covid.dir@supsi.ch

providing the following information:

a) Name and surname
b) Mobile phone number
c) Name of degree course or Continuing Education and Lifelong Learning course
d) Name and surname of the Course Manager
e) Department of reference
f) Last date of presence in SUPSI
g) Last close contacts in SUPSI (names and surnames):
h) Have there been any situations in which you could not comply with the protection measures? If so, please specify the names.

i) In case of a COVID-19: positive result: do you have symptoms (yes / no) and if so, since when?

In the event of contagion or potential contagion, the provisions of the attached Protocol must be followed.

5.1.2 Illness / Quarantine

Absences related to the presence of flu-like symptoms or illness and to quarantine periods will not be counted, if justified according to the normal provisions of the degree programs. In case of prolonged absences, upon return, the methods of the recovery will be agreed with the course heads.

If necessary, students may be required to obtain a quarantine certificate issued by the competent cantonal authority.

5.1.3 Risk groups

Students belonging to a risk group must be guaranteed equal opportunities with regard to access to training and ad hoc solutions must be identified to allow them, as far as possible, to continue their studies.

5.1.4 Contact tracing for students

The presence of students in class is tracked by means of an attendance list and processed on the basis of the students' contact details (name, surname and mobile phone number).

Upon request, the contact details must be communicated without delay to the cantonal services responsible for the identification and information of potentially infected persons in accordance with Article 33 EpidA.3

5.1.5 Accessibility of the premises for students

Access to the premises is permitted to carry out the educational activities scheduled by the degree course.

Library reading rooms are accessible in compliance with the current regulations (protection mask and social distancing).

As a rule, students are not granted access to the premises when they are not involved in face-to-face activities or study.

We recommend a maximum occupancy of 1/3 of the reading stations and study.

In particular cases, exceptions may be granted by the Departments, with explicit reference to the conditions set out in the specific protection cards.

As a rule, the premises are closed from 1830 to 0730.

In the event of notification of COVID-19 contagion or of mandatory quarantine ordered by the CMO (Cantonal Medical Office), access to the SUPSI buildings for the recovery of any personal materials is absolutely prohibited (see Protocol in case of notification).

5.1.6 Teaching materials

The teaching materials (handouts) are, as a rule, made available to students electronically.

The distribution of handouts and other documents to students must be kept to a minimum. Before handling documents wash or disinfect your hands.

5.1.7 Student mobility

For students, both SEMP and international mobility can be carried out, according to the federal provisions and those in force in the country of destination or origin, but must be agreed with the mobility coordinator of their Department in case of outgoing mobility or the International Office in case of incoming mobility.

When travelling abroad, it is recommended that you take out travel cancellation insurance and check that you have return home insurance. Furthermore, it is always necessary to check and comply with the regulations in force in the host country and to respect the regulations indicated by the partner university or institute.

5.2 Conducting face-to-face exams in Undergraduate and Graduate Studies

The spring examination session 2021 (see Executive Decision of the SUPSI Directorate of 21 April 2021, following the measures to contain the COVID-19 pandemic) is made up of both remote and in attendance examinations, in full compliance with the Plan.

To facilitate the traceability of any contagion, measures for detecting and monitoring attendance have been adopted. Attendance data for exams is available daily (date, classroom, times, name, surname and mobile phone number).

The exams in attendance are organized in groups of a maximum of 40 students.

Where students of the same year and of the same degree course carry out several tests in attendance, the composition of the student groups is to be kept unchanged as a rule.

Time and space planning for exams normally involves staggered entry and exit times for groups of students and/or, where necessary, the use of multiple locations, in order to avoid gatherings and limit the flow of people.

5.2.1 Preparation of the classrooms / premises used for exams

In addition to the daily sanitation of the classrooms and exam rooms, the following additional hygiene and safety measures are required before each exam is carried out:

- arrangement of workstations to ensure a distance of at least 1,5m between one student and another,
- cleaning of the premises and emptying of waste bins,
- sanitation of the work surfaces of students and supervisors,
- airing the room.

It is also necessary to provide hand sanitizer at the entrance of the premises and in the vicinity of the classrooms / rooms where the examinations are carried out.

5.2.2 Access to premises during the exam session

During the exam session, students can access the premises for carrying out the in attendance exams provided for in the exam plan of their degree course.

Students are required to access the exam location no earlier than 15 minutes before the exam takes place, to disinfect their hands and to go directly to the classroom or to the specific place where the exam will be held.

During these movements to and from the premises it is mandatory to wear a mask and maintain an adequate distance (1,5 m) from each other.

Students are asked to refrain from using vending machines and to bring along any drinks or small snacks to consume during the exams.
5.2.3 Exam procedure

Students are required to use their personal materials and to organize themselves in order to bring with them all the equipment necessary for the examination (writing material, laptop if necessary, supporting material, etc.).

The sharing of material between students is generally to be avoided. Where this is not possible, the supervising teachers will arrange for the various material to be sanitized before and after each student's use.

The use of a face mask is compulsory during the exam.

6 INFORMATION / DISTRIBUTION

The first version of the Plan of the 15 May 2020 was communicated by e-mail to all SUPSI staff and students with an accompanying letter.

The first version of the Protocol of 12 October 2020 was sent by e-mail to all SUPSI staff and students.

Updates are published regularly on the SUPSI website and on the Staff Portal at the following addresses:

- http://portalecollaboratori.supsi.ch/

7 ENTRY INTO FORCE

This version of the Protection Plan comes into force on 1 May 2021.
### 8 VERSIONS

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Franco Gervasoni
SUPSI General Director